

# Thurman Veterinary Center

## New Client Form

### Client Information

Date: \_\_\_\_\_ Client/Owner Name: \_\_\_\_\_

2<sup>nd</sup> Name on Account (this is the only other person that can make appointments/call for info about pet/ or make changes to account): \_\_\_\_\_

Address \_\_\_\_\_ City \_\_\_\_\_

State \_\_\_\_\_ Zip \_\_\_\_\_ Primary # \_\_\_\_\_ 2<sup>nd</sup> Primary#: \_\_\_\_\_

Work #: \_\_\_\_\_ Email Address (we only send you vaccination notifications, appoint reminders, in office specials and notice of closures/holidays): \_\_\_\_\_

Owners D/O/B (we need this in case your pet ever needs a medication): \_\_\_\_\_

Owners Work \_\_\_\_\_ Name of Previous Veterinarian: \_\_\_\_\_

Primary Reason for Visit: \_\_\_\_\_

### Pet Information

	Pet #1	Pet #2	Pet #3
Name			
Dog/Cat?			
Breed			
Color			
Date of Birth/Age			
Sex			
Spayed/Neutered?			
Date Vaccines last given			
Current Medications			
Current Health Concerns			
Pets Diet			

### Office Policies and Information

Our goal is to provide quality health care to all our client/patients in a timely manner. No-shows, late arrivals, and cancellations inconvenience staff members, other clients and patients as well. Please be aware of our policy regarding missed appointments. When you book your appointment, you are holding a space on our calendar that is no longer available to our other patients. If cancellation is necessary, we require that you call at least 24 hours in advance for doctor appointments and 72 hours for surgeries. Appointments are in high demand, and your advanced notice will allow another client/patient access to that appointment time.

How to Cancel Your Appointment: If you need to cancel your appointment, please call us at 661-589-9900 during our normal business hours. If necessary, you may leave a detailed voicemail message. We will return you call as soon as possible.

Late Cancellations/No-Shows: A cancellation is considered late when the appointment is cancelled less than 24 hours for appointments and 72 hours for surgeries before the appointment time. A no show is when a patient misses an appointment without cancelling. In either case, you will be charged a fee of \$25 for Doctors' appointments and \$100 for surgical appointments.

Annual exam/Doctor exam/ Drop off exam: Are any type of appointment that requires client/patient to see the Doctor. It is a state requirement that each pet have a yearly up to date exam on file in order to receive vaccinations, have medications prescribed by our office or to approve online prescriptions.

Medications & Foods: All of our medications and foods are by prescription only and must be prescribed by a Veterinarian. State laws also prohibit a veterinarian from filling a prescription ordered by another veterinarian. By law I, as a client, have the right to request a written prescription at no charge.

Social Media: I waive my patient confidentiality disclosure if I, the aforementioned client, reach out to Thurman Veterinary Center via social media (including, but not limited to Facebook, Instagram, and Yelp).

By signing this I authorize any records to be shared with any specialist, other veterinary office, or any animal service based facility per my request, or the recommendation of this office. I hereby authorize the veterinarian to examine, prescribe for, and/or treat the above described pet. I assume responsibility for all charges incurred in the care of the animal. I also understand that ALL PROFESSIONAL FEES ARE AT THE TIME SERVICES ARE RENDERED.

Signature: \_\_\_\_\_ Date: \_\_\_\_\_